

## **COVID 19**

Providers are being regularly updated through the Department of Health's bulk distribution email notices (BIDS notices).

For further information or clarification, you are advised to call the following official numbers:

### **For general enquiries:**

Commonwealth National Coronavirus Health Information Line On **1800 020 080** (24 hours/7 days a week).

### **For service provider enquiries (specialist advice and risk assessment information):**

SA Health Communicable Diseases Branch on **1300 232 272** (24 hours/7 days a week)

## **CHSP update – 13 March 2020**

- Innovation funding agreements in place, payments made.
- Wellness and reablement report submission date was extended to 21 Feb.
- Growth Funding – agreements are going / have gone out from the Community Grants Hub. Department is aware that getting the funding out to approved providers was late.
- **CHSP extensions to 2022.**
  - Providers should be hearing from your FAM in the next few months.
  - If organisations are considering not continuing or withdrawing all together or a partial withdrawal from CHSP and they have not informed their FAMs in the CGH it is essential organisations do so immediately.
  - Due to the lead time required to lock in the data and information required to create the extension agreements, it may be too late to effect complex exit plans that involve things like transitioning from one provider to a number of providers before the extension agreements are offered.
  - Organisations considering not continuing or withdrawing all together or a partial withdrawal from CHSP who have not advised their FAM and commenced the process may have to put their exit plans into effect in early 2020-21.
- **CHSP SSD**
  - There was a recent announcement that Sector Support and Development (SSD) the review by KPMG is progressing.
  - SSD funding will be re-offered (extended) for 2020-21(one year), there will be consultations with SSD during 2020-21 and changes will considered for possible introductions on 1 July 2021.
- **MyAgedCare**

- Clients can now register online themselves or with the support of their representative. The process appears to be user friendly and asks a series of questions to determine the level of assessment required.
- E - Referral process is now operational for General Practices. Practices can now directly refer on line – which bypasses the contact centre.

## **ACAR 2020**

- **Stakeholder consultation**

- We started consulting stakeholders on 18 December 2019 to help us work out:
  - where there are unmet needs for residential aged care
  - the types of people whose needs we should target in the 2020 ACAR
- Stakeholder consultation closed on 31 January 2020
- The stakeholders we invited to take part include:
  - national peak aged care organisations
  - Aged Care Assessment Teams
  - Primary Health Networks
  - local councils
  - consumer groups
  - approved providers
- It is expected that the 2020 ACAR will offer around:
  - 10,000 residential aged care places
  - 750 short-term restorative care places
  - up to \$60 million in capital grants for residential aged care
- Capital funding is available through a national pool of funding and is highly competitive – not for profits, regional, rural and remote, and CALD organisations may apply for capital funding.
- ACAR will be announced through BIDS notices, on Department of Health website and through the press.

## **Home Care Package Manual**

- A HCP Operational Manual for providers is available on the department's website. <https://www.health.gov.au/resources/publications/home-care-packages-program-operational-manual-a-guide-for-home-care-providers>
- A HCP Operational Manual for consumers is available on the My Aged Care website. [https://www.myagedcare.gov.au/sites/default/files/2020-03/Home%20Care%20Packages%20Program%20Operational%20Manual%20for%20Home%20Care%20Package%20Consumers\\_0.PDF](https://www.myagedcare.gov.au/sites/default/files/2020-03/Home%20Care%20Packages%20Program%20Operational%20Manual%20for%20Home%20Care%20Package%20Consumers_0.PDF)

## **Aged Care Assessment Services**

### **(COAG Health Council Communique 28 February 2020)**

- The Commonwealth has agreed to work with the States and Territories to have a consistent, uniform, efficient and integrated aged care assessment process that meets the needs of senior Australians and their families. The commonwealth has confirmed that it is not proceeding with the current tender process. Over the longer term the

Commonwealth will take advice from the States and Territories and from the Royal Commission about what the exact delivery mix should be.

### **Specialist Dementia Care Program (SDCP)**

- The SDCP supports people with very severe behavioural and psychological symptoms of dementia who cannot be cared for in a mainstream residential aged care facility. Only a small proportion of people with dementia develop such severe behavioural symptoms.
- The SDCP provides specialised care for people:
  - who live with very severe dementia complicated by physical aggression or other behaviours, and
  - whose residential care facility or carers cannot manage the behaviours, even with help from other services
- The SDCP provides:
  - person-centred care from staff with dementia training
  - support from specialist services
  - a small, cottage-like, dementia-friendly living environment
- The first funding round was held in April and May 2019. The successful applicant in South Australia in the first round was:
  - Uniting Communities Inc, Aldersgate, Felixstow. The unit is expected to open in April 2020.
- A second funding round is expected to be undertaken in 2021-2022.
- The South Australian Government will set up another unit at the Repat site in South Australia. They will operate the unit in partnership with HammondCare, who was selected through an expression of interest run by the South Australian Government. We expect this unit to be operational in 2021. For further information:  
<https://www.sahealth.sa.gov.au/wps/wcm/connect/public+content/sa+health+internet/health+services/hospitals+and+health+services+metropolitan+adelaide/repatriation+general+hospital/dementia+care+facility>