



Cultural Diversity Check List

Planning

- Access demographic information and population statistics on the region; organisation; stakeholders; staff; community;
- Access age and community care service providers, information and resources
- Develop age and community care profiles
- Consult communities regarding participation; migration history; group and individual preferences;
- Consult diverse people, including family and friends regarding participation; migration history; group and individual preferences
- Develop community profiles
- Map individual needs to the community profiles
- Develop/Implement policies, practices and procedures mapped to profiles

Processes of Communication

- Clear, concise, standard English
- Bilingual/bicultural workers & professionals
- Use of Interpreters
- Use of Translations
- Focus groups; community peer support people
- Participatory settings and timing
- Ethnic media; including press and radio
- A range of tools for information

People

- Older people from CALD backgrounds, carers, families
- Bilingual/bicultural workers & professionals
- Interpreters and Translators
- Community people with diverse skills, understandings and experiences
- Staff and volunteers
- Diversity training to up skill all staff



Multicultural
Aged Care

www.mac.org.au