

CACN Terms of Reference

- Sharing of information and resources for CALD organisations that deliver services to CALD clients
- Networking, information exchange and education and training development for CALD organisations that provide services to CALD clients
- Collect and collate information from CALD aged and community care organisations regarding needs and priorities
- Update MAC on what information, resources and training are needed
- Review the resources that MAC is developing



CALD Ageing Consumer Network and Network for CALD Ageing Services

NCAS Terms of Reference

- Provide a forum for the sharing of information and resources for organisations that provide services to CALD clients
- Provide a forum for networking and information exchange on better practice processes for managing services to CALD clients
- Identify and respond to learning and development needs of coordinators and managers of programs
- Provide peer support and mentoring to coordinators and managers

Minutes

Date: Wednesday, 30 May 2018

Time: 3:00 – 5:00 pm

Venue: Multicultural Aged Care Inc., 94 Henley Beach Road, Mile End

1. Welcome and Housekeeping

2. **Present:** Please refer to Final attendance sheet

3. **Apologies:** Please refer to Final Attendance sheet

4. Privacy and confidentiality

5. Business of the Day: Presentations by

5.1 **Department of Health: Roy Inglis (Grant Manager) and Louise Hamilton (Assistant Director)**
See separate document

5.2 **Tina Karanastasis – FECCA:** *See separate document*

5.3 **Sharon Hoffman – Northern Carers Network**

A carer is anyone who cares for someone else

There are 5 Carer support organisations in SA set up to support carers in SA
the Northern Carers Network covers 5 council areas

There have been many changes in this sector; Over the past three years the Government, through the Department of Social Services, has been developing an Integrated Plan for Carer Support Services (the Plan). The Plan is about ensuring that carers' needs are recognised and are supported in their own right.

The first stage of the Plan was the commencement of Carer Gateway in December 2015. Carer Gateway consists of a website and a national telephone contact centre to help carers access practical information and resources to help them in their caring role.

The second stage of the Plan focused on co-designing the draft service delivery model for the proposed new Integrated Carer Support Service

The third stage of the plan is the implementation of the Integrated Carer Support Service (ICSS). This involves establishing a new network of Regional Delivery Partners (RDP) across Australia to help carers access the ICSS.

There may be 1 or 2 hubs in South Australia. The DSS will call for tenders to become a RDP.

See Page 11 of the 2018 CHSP manual and the DSS website:

<https://www.dss.gov.au/disability-and-carers/carers>

6. Standing items

- CHSP and the Aged Care Reforms
 - Extension of CHSP until June 2020
 - Quality Review cycle underway
 - Aged Care Quality Standards and Draft Guidance Materials
 - CHSP Programs: Wellness and Reablement Approach
 - Data Exchange: Service delivery
 - Resources
 - CHSP Programme Manual: new programme manual will be effective from 1 July 2018
 - Living well at home: CHSP Good Practice Guide
- My Aged Care:
 - Resources in Languages other than English are available
- Packaged Care
 - Challenges
 - Healthdirect Home Care Research Report

7. Information from MAC

- All resources relevant to the NCAS and CACN are now live on the MAC Website
- Diversity Framework Report – CALD Action Plan report
- Workforce Strategy Taskforce
 - Consultation Hub
- Upcoming conferences and events:
 - CALDWays 29-30 May 2018 in Sydney;
 - Dementia 6-7 June in Sydney
 - ARAS World Elder Abuse Conference: Friday 15 June
- MAC Newsletters: MLD Training Schedule (weekly); MAS Information Circular (fortnightly); e-MAC (quarterly)
- Training:
 - FirstAid Pro training – Wednesday 6 June
 - CHSP: Better Practice Workshop – Wednesday 13 June
 - Continence Care – Thursday 21 June

8. Information sharing around the table (if there is time)

9. Any other business

10. Next Meeting: Wednesday, 22 August 2018 - tbc

MAC Website for accessing relevant resources and information: www.mac.org.au