

**CACN Terms of Reference**

Sharing of information and resources for CALD organisations that deliver services to CALD clients

Networking, information exchange and education and training development for CALD organisations that provide services to CALD clients

Collect and collate information from CALD aged and community care organisations regarding needs and priorities

Update MAC on what information, resources and training are needed

Review the resources that MAC is developing

## CALD Ageing Consumer Network Minutes

**Date:** Thursday, 22 March 2018

**Time:** 3:00 – 5:00 pm

**Venue:** Multicultural Aged Care Inc., 94 Henley Beach Road, Mile End

### 1. Welcome

### 2. Present and apologies

**Present:** as per attendance list

**Apologies:** Roy Inglis, Grants Manager, Department of Health

### 3. Notes and Business Arising

### 4. Business of the Day

- The following information regarding the new Liberal government portfolios was announced:
  - Premier, Hon Steven Marshall, Minister for Multicultural Affairs
  - Hon Stephen Ward, Minister for Health and Wellbeing
  - Hon Michelle Lensink, Minister for Human Services (including volunteers)
- **Presentations by:**
  - **Joumana Norris, Uniting Communities**
    - Joumana presented a PowerPoint with detailed information about the services that Uniting Communities can provide for older people (PowerPoint on the website)
  - **Anne Greci, IIBIT Education**
    - IIBIT is the acronym for International Institute of Business & Information Technology, associated with Federation University
    - IIBIT is an RTO and provides education and training for the corporate sector and TAFE etc
    - In conjunction with St Hilarion, IIBIT has developed a program to train aged care workers in Certificate 3 in Individual Support. There are currently 25 students with 3 lecturers. Students are provided with a placement early on in the course so that they are work ready. The course is free as it is part of the work ready funding from the Government to help train and employ people who are currently unemployed. This scheme provides a chance for unemployed people to learn a new skill and gain employment.
    - The IIBIT course provides laptops and a buddy system as well as a hub space where students can work. They have 2 days of theory and 2 days of 'on the floor' training with half a day made available for students to work on assignments with the help of the lecturers.
    - The IIBIT course provides the opportunity for community organisations to train people for specific areas of cultural needs eg train Chinese speaking students to work with Chinese background residents in RACFs or older people from Chinese background who are receiving Home Care packages
  - **Maria Eliadis – Centre for Cultural diversity in Disability**
    - The Centre for Cultural Diversity in Disability was established in 2017
    - It was established under the auspices of the MAC Multicultural Hub in response to the obvious convergence in the shifts to consumer directed care in both aged care and disability sectors
    - A series of symposia have been held which aim to engage with the issues related to disability and diversity
    - The NDIS is a component of a broader national strategy
    - From June 2018, NDIS will have been transitioned; then the focus will be on the strategy
  - Message from Roy Inglis, Grant Manager, Department of Health
    - It is now at the pointy end of finalising contracts
    - Maria Johns read the notes that Roy had provided from his presentation to the meeting of the Network for CALD Ageing Services held on 28 February 2018
    - These notes are available on the networks website

#### 4. Summarising the current climate in aged care

- What's up with CALD at a national level?
  - Review of the National Ageing and Aged Care Strategy for people from CALD backgrounds Report:
    - *The CALD Strategy Working Group has been disbanded;*
  - Diversity Framework: *the Diversity*
    - *Framework includes ATSI, LGTBI and CALD; action plans are being developed for each of these groups*
  - CALD Action Plan:
    - *it is important that the CALD voice is "at the table" and that the needs of CALD older people are recognized and addressed*
  - Setting up of the FECCA PCAN
    - *FECCA is setting up the Positive CALD Ageing Network; Rosa Colanero has been invited to sit on this committee*
  - PICAC Alliance:
    - *SA is the secretariat for the PICAC Alliance; currently PICAC has a place on the National Aged Care Alliance (over 50 organisations are represented on NACA; there is to be a review of the PICAC program*
  - Aged Care Sector Committee (ACSC) Working Group – Communication and Engagement:
    - *The Aged Care Sector Committee is a Government appointed committee; there is no CALD representation on the ACSC but FECCA is on the Diversity subcommittee and Rosa Colanero is a member of the Communications and Engagement Working Group*
- CHSP and the Aged Care Reforms
  - Extension of CHSP until June 2020
- Quality Review cycle underway
  - Draft Aged Care Quality Standards
  - CHSP Programs: Wellness and Reablement Approach
  - Data Exchange: Service delivery
  - The Data Exchange will reopen for all users from 1 to 31 March 2018. This 'data quality month' is an opportunity to correct and enhance the reported data in the system for the immediate past reporting period (1 July – 30 December 2017) (<https://dex.dss.gov.au/>)
  - Resources
- CHSP Programme Manual (<http://goo.gl/YIhyLn>)
  - Packaged Care Challenges
    - HealthDirect Home Care Research Report

#### 5. ACTIVITY

- My Aged Care: (<http://www.myagedcare.gov.au/>)
  - *Resources in Languages other than English are available; attendees were provided with one of the My Aged Care resources in various translations and asked to provide feedback on the language used in the specific translations eg accuracy, appropriateness, simplicity; Rosa Colanero will use this feedback in her role on the ACSC Communications and Engagement Working Group*
    - Booklet: five steps to residential care is being reviewed

#### 6. Information from MAC

- Online resources: *MAC is setting up a CACN web page to enable people to access resources*
- Centre for Cultural Diversity in Disability: *as per the presentation from Maria Eliadis*
- Workforce Strategy Taskforce Consultation Hub; *Maria Johns had attended the taskforce meeting; it is important for everyone to participate in the consultation hub; the more responses from CALD organisations the better*
- Upcoming conferences and events:
  - *CALDWays 29-30 May 2018 in Sydney; Dementia 6-7 June 2018 in Sydney*
- MAC Newsletters: MLD Training Schedule (weekly); MAS Information Circular (fortnightly); e-MAC (quarterly)

#### 7. Information from CALD organisations

- Hungarian Caritas: has gained reaccreditation for 3 years
- Volunteering SA&NT
  - National Volunteering conference to be held in Sydney on 21 -22 June <http://nvc2018.com.au/>
  - Prior to the State election, Volunteering SA& NT lobbied the various political parties to adopt free DCSI screening for volunteers. Latvian Association of SA – Scrabble game in Latvian language is growing in popularity with residents
- Jewish Community Services – Some changes in senior management - recruiting a new general manager  
JCS provides CHSP and Home Care packages and a community visitors scheme

#### 8. Any other business

9. Next Meeting: Wednesday, 20<sup>th</sup> June 2018