

NAVIGATING THE NATIONAL AGEING AND AGED CARE STRATEGY

FOR PEOPLE FROM
CULTURALLY AND LINGUISTICALLY DIVERSE
(CALD) BACKGROUNDS

Multicultural Aged Care
CALD Communities Reference Group

Thursday 14 March 2013

Living Longer Living Better

- * Was released by the Australian Government in April 2012
- * Outlines the Australian Government Aged Care Reform Agenda

Living Longer Living Better

- * choice, control
- * easier access to a full range of aged care services, where older people want it and when they need it
- * support and care in the home
- * better access to residential care
- * more support for those with dementia
- * strengthening the aged care workforce

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Living Longer Living Better

The National Ageing and Aged Care Strategy for people from CALD backgrounds is the LLLB policy framework for CALD older people



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National Ageing and Aged Care Strategy...

the Australian Government is committed to ensuring equitable access to high quality, culturally appropriate aged care for people from CALD backgrounds



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National Ageing and Aged Care Strategy...

a large proportion of older people in Australia were born overseas and the proportion of older people from CALD backgrounds is increasing at a faster rate than other older people

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National Ageing and Aged Care Strategy...

changing immigration patterns in Australia
will lead to changing consumer cohorts,
which will impact on service delivery
and require forward planning

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National Ageing and Aged Care Strategy...

barriers to accessible, culturally appropriate
aged care still exist in Australia

*the Strategy will assist DoHA in implementing
the activities outlined in the Living Longer Living Better
aged care reform package and assist in guiding
future funding priorities*

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DIVERSE AUSTRALIA

people from CALD backgrounds
are a significant and growing proportion of the
Australian population aged over 65



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DIVERSE AUSTRALIA

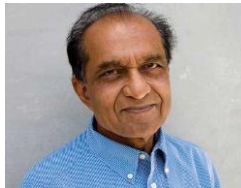
around 20 per cent of people aged over 65 years
were born outside Australia which equates
to more than 600,000 people



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by 2021, more than 30% of
Australia's older population
will have been born outside Australia



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**Current Approaches
to Catering for
Cultural and
Linguistic
Diversity**

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Culturally and Linguistically Appropriate Care

in this Strategy is targeted care which is reflective of and responsive to the cultural, linguistic and spiritual needs of the person

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Culturally and Linguistically Appropriate Care

uses cultural and linguistic characteristics, experiences and perspectives of ethnically diverse people to deliver aged care services more effectively

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ANNUAL REPORTING

- * DoHA will implement the strategic goals of this Strategy and report progress against this Strategy annually
- * progress towards the achievement of individual strategic goals will occur over more than one reporting period
- * the report will be made publicly available and reviewed by key stakeholders

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ANNUAL REPORTING

a formal review of the Strategy will feed into the broader review of the *Living Longer Living Better* aged care reform implementation to be undertaken in 2017

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*it is important that the aged care system
is responsive to the particular circumstances
of people from CALD backgrounds*

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PRINCIPLES

INCLUSION – The needs of older people from CALD backgrounds, their families and carers are included in the development of Australian Government ageing and aged care policies and programs on an ongoing basis

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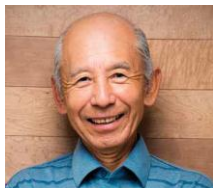
PRINCIPLES

EMPOWERMENT – Older people from CALD backgrounds, their families and carers are supported and have the knowledge and confidence to maximise their use of the aged care system

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PRINCIPLES

ACCESS AND EQUITY – All areas of ageing and aged care understand the importance of and deliver culturally and linguistically responsive care



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PRINCIPLES

QUALITY – Care and support services are appropriate to the needs of older people from CALD backgrounds, their families and carers and are assessed accordingly



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PRINCIPLES

CAPACITY BUILDING – Individuals from CALD backgrounds and CALD communities have the capacity to both articulate their ageing and aged care needs and be involved in the development of services and the workforce to meet these needs

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STRATEGIC GOALS & ACTIONS

the Strategic goals and actions are the tangible outcomes that DoHA will achieve from 2012-2017



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STRATEGIC GOALS & ACTIONS

GOAL 1

CALD input positively affects the development of ageing and aged care policies and programs that are appropriate and responsive

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STRATEGIC GOALS & ACTIONS

GOAL 2

achieve a level of knowledge, systems capacity and confidence for older people from CALD backgrounds, their families and carers to exercise informed choice in aged care

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STRATEGIC GOALS & ACTIONS

GOAL 3

older people from CALD backgrounds are able and have the confidence to access and use the full range of ageing and aged care services

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STRATEGIC GOALS & ACTIONS

GOAL 4

monitor and evaluate the delivery of ageing and aged care services to ensure that they meet the care needs of older people from CALD backgrounds, their families and carers

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STRATEGIC GOALS & ACTIONS

GOAL 5

enhance the CALD sector's capacity to provide ageing and aged care services

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STRATEGIC GOALS & ACTIONS

GOAL 6

achieve better practice through
improving research and data collection
mechanisms that are inclusive of
cultural and linguistic diversity
in the ageing population

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ACTIVITIES ...



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MULTICULTURAL AGED CARE

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